



UNITED STATES NORTHERN COMMAND

11 February 2019

FOIA Requester Service Center
HQ USNORTHCOM
250 Vandenberg Street Suite B016
Peterson Air Force Base CO 80914-3804

Mr. Michael Morisy
MuckRock News
DEPT MR 66870
411A Highland Avenue
Somerville MA 02144-2516

Dear Mr. Morisy

Our Freedom of Information Act (FOIA) Requester Service Center received your FOIA request dated 3 January 2019. The following information about your FOIA request is being provided to you for tracking purposes:

Date Received: 11 February 2019

Requested Documents:

A copy of procedures, policies, or other written guidance regarding screening NORAD Santa Tracker phone calls and which outlined the methods or process by which some were then routed to former President Barack Obama and current President (as of this writing) Donald J. Trump.

For reference while researching this request, the phone number 1-877-446-6723, along with other phone numbers, was used to connect children with volunteers who would update them on the status of Santa's journey during the Christmas delivery season in late December. I am requesting the materials used to manage the process by which some of those calls were forwarded onto the president, as detailed in this news article on the subject: <https://thehill.com/homenews/administration/422805-trump-ends-angry-day-with-norad-santa-calls>.

I am requesting policies that were either active or were generated on or after Nov. 1, 2015.

I also request copy of any notes, logs, or other tracking materials kept during the NORAD Santa Tracker Program that specifically note callers that were offered to be pathed through to the President, as well as any logs or notes regarding which children and families accepted this offer. To protect any privacy interests, I agree to any

withholdings of names or other identifying information about individual callers, but request any notes about declining or accepting communications with the president, as well as any recordings of these conversations.

Assigned FOIA Case No: 19-R-053

*Fee Category: All Others (O)

Fee Waiver Requested: No

Expected Response Date: 12 March 2019

If you should have any questions about your FOIA request or to check the status of your request please send an e-mail to n-nc.peterson.n-ncspecialstaff.mbx.cska-foia-omb@mail.mil and include our assigned FOIA case number.

* Fee Categories:

Commercial Use (C): Requesters should indicate a willingness to pay all search, review, and duplications costs when the records are requested for commercial use.

Educational / News Media (EM): Requesters should indicate a willingness to pay duplication charges in excess of 100 pages if more than 100 pages of records are desired.

All Others (O): Requesters who do not fit into any of the previous two categories should indicate a willingness to pay assessable search and duplication costs if more than 2 hours of search effort or 100 pages of records are required.

Sincerely

DONNA A. CRUMP, DAFC
FOIA Requester Service Center